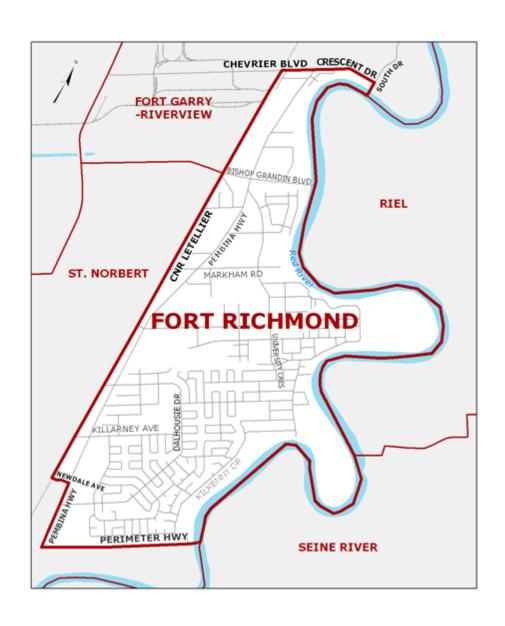


### Fort Richmond University Heights

### Neighbourhood Vision & Action Plan



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#### Mission - Vision - Goals

#### Mission

The Fort Richmond University Heights Neighbourhood Association is here to promote a safe, diverse and family-friendly community.

#### Vision

Fort Richmond University Heights will be a vibrant, safe and diverse neighbourhood where people take pride in their property, and work together to foster a strong sense of community.

#### Goals

- 1. Uphold and celebrate the beauty and quality of life in the Fort Richmond University Heights community and surrounding areas.
- 2. Educate homeowners, tenants and landlords about their rights and responsibilities.
- 3. Provide a variety of opportunities for community members to volunteer for the betterment of their neighbourhood.
- 4. Work to prevent the exploitation of tenants by unethical landlords.
- Identify and report dangerous and illegal housing.
- 6. Research best practices used in addressing university/neighbourhood housing relations in similar communities.
- 7. Work with City of Winnipeg zoning and community by-laws Task Force to enable



stronger and timely enforcement

- 8. Work towards introducing stronger housing, zoning and rental by-laws.
- 9. Cooperate with the University of Manitoba to foster a neighbourly relationship between homeowners and the University.
- 10. Work with WinnipegREALTORS® and The Canadian Real Estate Association to ensure agents adhere to the REALTOR® Code of Ethics in marketing and selling houses and respecting the single family zoning by-laws.
- 11. Communicate and work with organizations in the community such as the Winnipeg Police Service, Canadian Revenue Agency, Province of Manitoba Taxation Branch, Residential Tenancy Branch, Canadian Federation of Students, Municipal and Provincial
- 12. elected representatives, etc.

### **Top Concerns from Community Members**

- The increasing number of homes that were being rented to students in what appeared to be a room house model.
- The number of students that were living in single family rental homes sometimes reaching as many as 10 per home.
- The safety of these living situations, size of basement windows, smoke detectors, rodent control
- The declining live ability of these homes including the length of grass, weed control, garbage, noise and number of vehicles parked.

### University of Manitoba

In the last 5 years the overwhelming increase in the number of students has made some of these issues critical. In that time the University of Manitoba has made a strategic effort to increase the number of International Students attending both the graduate and undergraduate programs. Their goal for the period 2013-2018 has been exceeded by 30%. In 2010 they hosted 1294 students. In 2016 they are hosting 4847 students or 16.2% of the university population. In this time there has not been any significant increase in student housing. Affordable housing in south Winnipeg has the lowest vacancies rates in the city. This has created a market for developers to buy up homes in the area and either convert them for room house like use or simply rent them to large numbers of students.

### **Protecting Students**

It has been our intention in dealing with the bylaw enforcement, fire department and the University of Manitoba that many of these living situations are dangerous and many of these students are vulnerable. They come from other countries, without family supports and a sense of their rights as tenants. We have worked to educate these students and are committed to continuing this work.



### **Action and Goals**

#### Licensing requirements

We know that in other Canadian jurisdictions such as London, Waterloo and Oshawa and many American states, there are licensing requirements that would help ensure that properties meet the bylaw, building code and fire safety standards. Our organization feels that this approach would go a long way to ensuring the safety and security of these students while helping to preserve the wonderfully diverse community that we call home.

- Require rental properties to have the owner's (or property manager's) contact information available in case of emergency.
- Require rental properties to have a property manager if the owner does not live in Winnipeg.

#### Progress Updates on Licensing Requirements

Apr 31, 2017: Councillor Janice Lukes has requested that the Winnipeg Public consult
with other municipalities that have implemented regulatory licensing requirements for singlefamily homes with rental rooms, and report back within 90 days with an implementation plan
to identify, license and inspect single family dwellings with rental rooms in the area
adjacent to the University of Manitoba (i.e. Fort Richmond, Agassiz, Montcalm and University
Heights). See more information on her website: <a href="http://janicelukes.ca/blog/need-for-safe-legal-housing-options-around-u-of-m/">http://janicelukes.ca/blog/need-for-safe-legal-housing-options-around-u-of-m/</a>



#### City of Winnipeg By-laws

 Look at the By-law that defines what a single family dwelling is (the definition of a family). What changes to we need to make to firm up how it is decided if the people living in a room are single family? Can we go by them having a single lease? Can we say no deadlocks or key locks on bedroom doors means a family?

#### Updates on By-laws changes

 Sep 1, 2016 - New Restrictions re Vehicles on Residential Property. More info: <a href="http://janicelukes.ca/blog/new-restrictions-re-vehicles-on-residential-property/">http://janicelukes.ca/blog/new-restrictions-re-vehicles-on-residential-property/</a>

#### Fire Inspections & Illegal Rooming Houses

#### Updates on Fire Safety

- On February 11, 2017, Sherry Reich, Senior Fire Prevention Officer for the City of Winnipeg, presented an information session on Winnipeg Fire Codes related to legal and illegal rooming houses. See more information here: <a href="http://janicelukes.ca/blog/fire-inspections-illegal-rooming-houses/">http://janicelukes.ca/blog/fire-inspections-illegal-rooming-houses/</a>
- April 3, 2017 Fire on Pasedena Ave in an illegal rooming house no student injured but many were displaced.
- April 10, 2017 Introduction of Fees for Inspections of Illegal Rooming Houses New Fire Prevention by-law which makes the total potential Fire Prevention fee for operating an illegal rooming house in the THOUSANDS of dollars. More information here: <a href="http://janicelukes.ca/blog/new-fire-prevention-by-law-new-inspection-fees-with-focus-on-illegal-rooming-houses/">http://janicelukes.ca/blog/new-fire-prevention-by-law-new-inspection-fees-with-focus-on-illegal-rooming-houses/</a>

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### City of Winnipeg

- Find out if we can setup a registry to list which houses have received compliance fines, a
  registry like the bed bug registry for hotels, the health a food registry for restaurants, or
  like the Better Business Bureau registry for businesses? A rental property is essentially
  business after all. \*Note if house changes ownership then new owner can apply to have
  company removed or at least listed to have a new owner in the registry.
  - Important point!! Student's have a right to know if the room they are looking to rent has a safe track record or not. We need to give students the tools to be sure they are getting a safe room before they decide to rent. Many are renting "sight unseen" so this would be a good tool for them.
  - We are looking for something similar to what the province provides for "Health Protection Reports" for Restaurants:
     <a href="http://www.gov.mb.ca/health/publichealth/environmentalhealth/protection/report.h">http://www.gov.mb.ca/health/publichealth/environmentalhealth/protection/report.h</a>
     tml
- Transportation Connecting bike corridors
- Bus routes to broaden the university catchment in to St Norbert

#### Homestay, Home share & Student Co-op housing

- Homestay Programs Discuss removing the meal plan portion on some agreements
- Home Share concept between seniors (or other) and students. (Promote through PAL 55+?)
  - O Homeshare is a program that is very common in the United Kingdom. It is essentially an exchange of services, such as a householder offering accomodation to a homesharer in exchange for an agreed level of help. The main advantage with this system is that both parties benefit from it. A significant percentage of the residents in Fort Richmond are elderly and could benefit from services offered by a similar program. Also, this could be a possible solution to the lack of affordable housing in the neighbourhood that is causing an escalation in the rooming house problem.
- Student Co-ops offer students an opportunity to practice democratic decision-making, and feel a part of a community. Ideal for international students as rents are affordable, lease lengths are flexible, rooms can come furnished or not, and with meal plans or not. Student-run indicates student interests would be top priority, so co-signing requirements could be eliminated.

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### Increase Legal & Affordable Student Housing Close to Campus

- City of Winnipeg Zoning changes Investigate possible overlap zoning to allow areas
  of multifamily dwellings on collector streets? U of M Report recommends Dalhousie.
- Reduce restrictions on the building of secondary suites
- Investigate Homestay, home share and student co-op housing as described above.
- Working with U of M to encourage up to 20% affordable housing to be developed in their Southwood lands development.

#### Updates on Affordable Student Housing

- Oct 6, 2016 New Student Oriented Apartments on Pembina. More info: <a href="http://janicelukes.ca/ward-priorities/rental-housing/new-student-oriented-apartments-on-pembina/">http://janicelukes.ca/ward-priorities/rental-housing/new-student-oriented-apartments-on-pembina/</a>
- Feb 1, 2017 U of M Transportation Study Recommends Increasing Affordable Student Housing Close to Campus. More info here: <a href="http://janicelukes.ca/blog/u-of-m-transportation-study-recommends-increasing-affordable-student-housing-close-to-campus/">http://janicelukes.ca/blog/u-of-m-transportation-study-recommends-increasing-affordable-student-housing-close-to-campus/</a>

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### Continued Cooperation with University of Manitoba

We are continuing to meet with the University of Manitoba on a variety of issues:

- Investigate the concept of a Town and Gown committee
- Investigate how to best be involved with the trustee committee for the Southwood Development to ensure adequate affordable housing is planned (student coops or low income apartments) at 10% to 20% affordable housing.
- Red river has an affordable housing plan, we will be looking into how they went about developing and implementing this plan.
- Student Union and Graduate Student Union
  - Investigate the concept of a Town and Gown committee
  - Review the findings of the student housing survey.
  - Set up future student housing surveys
  - o Talk about student cooperative housing

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#### **Updates**

- Sep 15, 2016 U of M Presents Plan for Development Over Next 30 Years. More info: <a href="http://janicelukes.ca/ward-priorities/rental-housing/u-of-m-presents-plan-for-development-over-the-next-30-years-open-house-september-29-30/">http://janicelukes.ca/ward-priorities/rental-housing/u-of-m-presents-plan-for-development-over-the-next-30-years-open-house-september-29-30/</a>
- Jan 26, 2017 U of M Master's Students Release Research Findings on Illegal Rooming Houses. More info: <a href="http://janicelukes.ca/blog/u-of-m-masters-students-release-research-findings-on-illegal-rooming-houses/">http://janicelukes.ca/blog/u-of-m-masters-students-release-research-findings-on-illegal-rooming-houses/</a>

### Mortgage and Insurance Institutions

- Find out what are the mortgage regulations on rental properties vs owner occupied dwellings?
- What are insurance requirements for how many and what type of people can live in or rent a house

### **Association Funding**

Request funding for established Neighbourhood Associations

#### **Community Development**

• Plan a community gathering to Celebrate community & Recruit Volunteers



### Actions already taken

The Neighbourhood Association has taken a number of actions over the last year to assist students and residents in creating a safe and loveable neighbourhood.

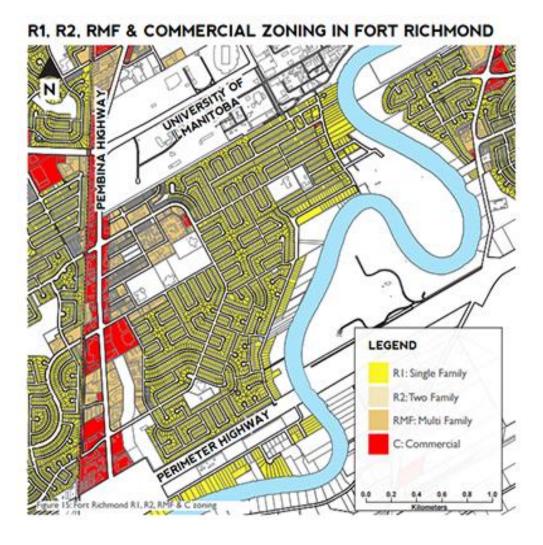
- 1. We have met with University officials in to have them include information on living off campus in their International and Domestic Student Orientations
- 2. We developed a website <u>www.neighbourhoodassociaton.ca</u> where residents and students can find all the bylaws the city has addressing some of the situations sited above. In addition we developed postcards that can be run off to put in neighbouring mailboxes where violations are occurring and clearly delineated the process by which complaints can be made to the bylaw officials.
- 3. We developed postcards that direct students to the website so they can better understand their rights and responsibilities as tenants and better understand what is, by Canadian standards, an unsafe and unacceptable living arrangement. These have been distributed at Orientation sessions and in Orientation packages.
- 4. We recruited Street Captains for the streets in the neighbourhood with the greatest concern and have had the street captains deliver postcards that direct the residents to the website where the tools are available. To date we have had two delivery blitzes. In addition the Street Captains have assisted in creating a list of rental properties that are of concern for comparison with property tax lists.
- 5. We have recruited the Planning/Design 1 students at the University of Manitoba to study the neighbourhood and report on recommendations to assist us moving forward. They have presented to the community and created 3 excellent reports to inform our actions for the future.
- 6. There have been a number of information sessions on rental property bylaws, fire code bylaws and other planning issues held for community members and efforts have been made to include other neighbourhood associations in our programs.



### Fort Richmond Zoning

The built form of Fort Richmond is almost exclusively low-density suburban. Few buildings exceed four storeys, and the ones that do are closer to Pembina Highway. As shown in Figure 15 single-family housing (R1) and areas containing

multi-family (RMF), two-family (R2) and commercial (C) zoning are sectioned off with very little mix of uses. The neighbourhood is dotted with parks and forested spaces.



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### Fort Richmond Statistics

#### **Population Statistics**

Since 1971 the population of Fort Richmond has increased by 47.4%, reaching its peak population in 1991 and subsequently decreasing by 7.7% since then. In 2011, Fort Richmond accounted for 4.8% of the City of Winnipeg's total population.

- Family structure within Fort Richmond is fairly homogenous with the majority of households identifying as single family.
- In 2011, 60.2% of census families had more than one child, whereas 45.1% had one child.
- The average annual household income of Fort Richmond is \$77,128, reflecting the high postsecondary graduates in the neighbourhood, where 59.6% of its population has acquired a variety of post secondary education types.
- The proportion of visble minorites in Fort Richmond is 12% higher than the City of Winnipeg.
- The largest increase in immigration occured from 2001-2011.
- This influx has resulted in a large population of people with Chinese heritage, which in 2011 represented 10.8% of the total Fort Richmond population.
- Residents with Chinese heritage as well as South Asia, the Philippines, Latin America, Korea, and people of African descent constituted over 28% of the Fort Richmond.

### Rental vs Ownership Statistics

- In Fort Richmond, 66.9% of dwellings are owned and 33.1% are rented, which is consistent with the city average of 66.1% and 33.9% respectively. The nearby neighbourhood of Richmond West has a significantly higher rate of ownership at 82.5%.
- There is a lower percentage of owner-occupied dwellings in Fort Richmond (58.77%) than in Winnipeg as a whole (66.1%).
- According to census data, the average value of a dwelling in Fort Richmond is \$272,786,16 but a sample of 10 adjacent properties along the river revealed an average of \$670,000, compared with 10 central properties that averaged \$318,000.
- The average gross rent is reported as \$910 per month, considerably higher than the citywide average of \$749.

#### **Housing Prices**

Fort Richmond's average dwelling value is \$15,212 more than in Winnipeg. Overall dwelling values rose at a nearly identical rate in Winnipeg and Fort Richmond between 2006 and 2011.

#### **Income Statistics**

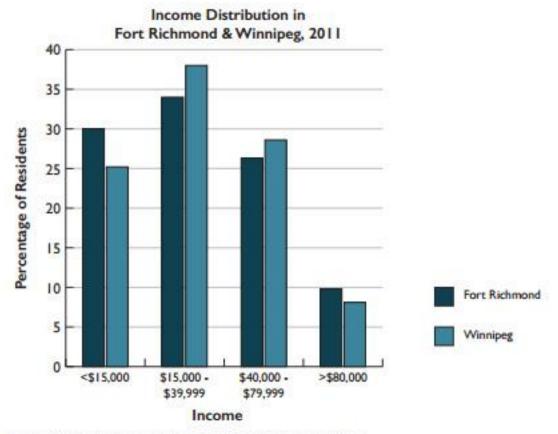


Figure 16: More people make less that \$15,000 or more than \$80,000 annually in Fort Richmond than in Winnipeg.

### Languages Spoken

The 2011 NHS figures on foreign languages spoken and places of birth indicated a higher proportion of people from China, Hong Kong, India, South Korea, and Iran compared to the city as a whole.10 These statistics reflect the diverse heritage found in Fort Richmond.



#### Age of Population

In 2011, Fort Richmond had proportionately more student-aged population (ages 15-29) than the city of Winnipeg (29.4% vs. 21.2%). Additionally, the middle-aged population (ages 30-64) is less in Fort Richmond than the City (41.4% vs. 47.6%).8 Between 1996 and 2011, the growth of seniors (age 65+) and student-aged populations in Fort Richmond have outpaced that of the City, with each growing by approximately 5% in Fort Richmond while remaining generally static in the city, as shown in Figure 17 below. Furthermore, the middle-aged population has declined by 5% in Fort Richmond, even while growing by 2% in the rest of the City. This decline is seen amongst all age brackets between 30 and 54, indicating an outflow of this age group from the area, rather than simply an aging of the population.

#### POPULATION BY AGE GROUP IN FORT RICHMOND & WINNIPEG, 1996-2011

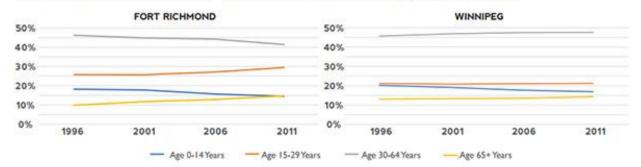


Figure 17: Graphs for Fort Richmond and Winnipeg detailing changing age trends.



### University of Manitoba Statistics

U of M provides a bed to student ratio of 4.7% which is the lowest compared to all other Universities in Canada with the highest being British Columbia at 18.7%.

U15 Institutions	Total # of Students	Total # of Beds	% of Beds to Students	New Beds Nex
uBritish Columbia	56,359	10532	18.70%	
Queen's University	24,343	4078	16.80%	
Western University	36,219	5835	16.10%	
uWaterloo	33,747	5298	15.70%	
McMaster University	27,780	3619	13%	
Dalhousie University	17,226	2209	12.80%	
uSaskatchewan	20,623	2479	12%	
uAlberta	38,773	4658	12%	
uToronto (2 campuses)	79,085	8805	11.10%	
McGill University (3 campuses)	36,069	3569	9.90%	
uCalgary	31,327	2523	8.10%	
uOttawa	40,712	2980	7.30%	
uManitoba	27,848	1316	4.70%	

Chart taken from the U of M Studies done by Master Students.

### Glossery of Terms

#### **Afforable Housing**

Drawing on Manitoba Housing's rent-geared-to income definition, affordability is when a family or individual spends a maximum of 27% of household income on housing. While higher-income people may choose to spend more on housing and still have enough to live life as they please, for lowerincome earners, spending more than this detracts from their ability to provide for basic needs. Manitoba Housing's Affordable Rental Program also defines the following costs per suite as affordable: Studio (\$607); 1 Bedroom (\$880); 2 Bedroom (\$1,092); 3 Bedroom (\$1,182); 4+ Bedroom (\$1,425).

#### **Attached Secondary Suite**

A private, self-contained unit within an existing dwelling.

#### **Student Co-op**

A Collectively owned housing structure, where individual members 'buy-in' through annual or monthly fees. A co-op is often run by a board made up of residents. Co-ops are democratically controlled by residents, so they are able to respond to unique and individual needs.

#### **Rooming House (Single Room Occupancy or SRO)**

A zoning category that allows for the rental of rooms in a house with shared facilities. Differs from boarding in that the owner of the property does not have to live on the premises. Normally restricted to multi-family residential and commercial zoning districts.

#### Reference Documents

#### OurWinnipeg

This City of Winnipeg planning document focuses on creating a city that supports various lifestyles, through options for work, play, housing styles, transportation options, and basic ammenities and services. It provided an overall City of Winnipeg framework to follow.

#### **Complete Communities**

This document supports the Our Winnipeg document, and provides tools and approaches to guide land use and development in Winnipeg. It provides context to Winnipeg's urban structure, describes key initiatives for different areas throughout Winnipeg, and provided a planning framework for Fort Richmond.



#### Visionary (re)Generation Master Plan

This University of Manitoba document sets out the master plan for its Fort Garry campus. It identifies the main areas for future development and improvement, provided insight into how the University intends to address the issue of student housing and its impact on surrounding areas.

#### Winnipeg Zoning By-law 200/06

This document provide context to the City of Winnipeg's zoning regulations, and regulates land uses in specified districts. It provided context to land use in Fort Richmond.

#### Winnipeg's Community Incentive Grant Program

Winnipeg's Community Incentive Grant Program is designed to encourage non-profit community organizations to undertake improvements, or purchase capital assets that are available for public use (City of Winnipeg, 2016).

### Change Log

Updated By	Date Updated
Denise Crosbie	Jun 1, 2016