



GARBAGE AND FIRE HAZARDS

Telephone 311 or E-Mail 311@winnipeg.ca

CONSISTENT REPORTING is CRITICAL to receive enforcement. Arson risks receive a shorter compliance time frame. Do you think the garbage or fire hazard will attract arsonists? THIS IS A KEY FACTOR!

RECOMMENDED REPORTING for FIRE HAZARD & EXCESSIVE GARBAGE

- If possible, speak to your neighbor in person to share your concerns. Try to develop a positive relationship. You may want to leave a flyer in the mailbox if you are unable to speak to your neighbour. A flyer on this topic has been created for you to print and leave in the mailbox. Flyers can be found on this website under 'RESIDENTS'

When reporting to 311:

- Report what type of material the garbage or fire hazard is, ie: piles of leaves, lumbars, old furniture, mattresses, couches, excessive wood piles
- Report if you think it is an arson risk – arson risks receive a shorter compliance timeframe
- Report if the items are neatly piled or just tossed
- Report if bins of garbage are overflowing
- Report the overall condition of the yard, i.e. is it unkempt?
- Report if animals are feeding on garbage, or making habitat in the fire hazard
- Report WHERE the fire hazard or excessive garbage is on the property (ie: near rear door of house facing back lane, leaning against north side of house, on the front yard, etc.)
- Report if you think it may be a rental property
- Report if this is a frequent occurrence, and if so, how often
- Estimate the size of the garbage or fire hazard (ie: 10 bags of garbage, couch that seats 5 people, a wood pile the size of 4 garbage cans, etc)
- Take 3-4 photos and email when you report
- You can request a follow up call if you want to know more information. Remember, if there is an investigation underway, you will receive limited information.



Fort Richmond • University Heights
NEIGHBOURHOOD ASSOCIATION
www.NeighbourhoodAssociation.ca

EXPECTED RESPONSE from the CITY:

- The Officer will respond within 10 business days to conduct an investigation. If there is an arson risk turnaround time may be sooner.
- Within 14 business days, a Compliance Order will be issued containing a deadline that the fire hazard or garbage has to be cleaned up.
- If the tenant / homeowner does not comply and meet the deadline, the City will clean up and put the charges on the homeowner's tax bill.
- Officers have discretion to work with the tenants or homeowners to seek compliance.
- If for some logical reason the homeowner cannot comply, the City will work with the homeowner to reach compliance.